
Curbside Collection: Safe Disposal of Batteries and Cellphones

Fires in collection vehicles and at waste facilities can occur and are most frequently caused by lithium batteries, such as in cellphones and other rechargeable devices, being placed out for collection with regular residential garbage or recycling. The battery becomes more vulnerable to fire during hauling and processing. Fires caused by improper disposal of hazardous items pose a critical safety risk to the collection workers, landfill staff, firefighters and the public.

Please practice safe disposal methods for batteries and other flammable, explosive and hazardous materials. These items require special handling and should never be placed in your regular curbside garbage or recycling carts. If you are unsure where to dispose of batteries, cell phones and other hazardous items, please use the RDN's What Goes Where waste wizard to find the nearest drop-off location at rdn.bc.ca/what-goes-where.

Together, we can ensure the safety of our community, workers and the environment.

RDN Curbside Service Alert System

If collection is delayed due to an equipment issue, road closure, adverse weather or other unforeseen event, a service alert will be posted on the "RDN Curbside" system by the evening of the regularly scheduled collection day. Residents can confirm if a service alert is active in their neighbourhood by entering their address into the calendar tool at rdn.bc.ca/curbside.

Residents receiving RDN curbside collection services are encouraged to sign up for direct service alert notifications by email, phone call, or the "RDN Curbside" smartphone app. Download the free "RDN Curbside" app on your Apple or Android device. Follow the instructions below to sign up for email or phone call notifications:


- Go to our website: rdn.bc.ca/curbside
- Enter your address into the calendar search form and press search
- Select "Get a reminder!"
- Pick the type of reminder you would like to receive:
 - Weekly collection reminders and service alerts by email or phone call
 - If you do not want weekly collection reminders, you can opt to sign up for service alerts only by email
- Follow the prompts on the screen to complete the sign-up


RDN staff can support residents who require assistance setting up these notifications and can be contacted at curbside@rdn.bc.ca or 250-390-6501.

For more information, please contact:

Solid Waste Services

Regional District of Nanaimo

 250-390-6501

 curbside@rdn.bc.ca

Get Involved RDN!

www.rdn.bc.ca