

Impact of Ongoing Postal Strike on November Utility Statements


Due to the ongoing postal strike, the Regional District of Nanaimo (RDN) is unable to mail out the November utility statements, which usually serve as a final reminder to residents to remit payment for outstanding balances on their utility accounts before December 31. This will impact approximately 2,200 utility accounts, out of a total of 18,123 utility accounts served by the RDN.


Impacted utility accounts with outstanding balances prior to the September billing cycle should have received a reminder statement between late September and early October. Residents should reach out to the Finance Department using the contact information below if they would like an electronic copy of their November statement.

By statutory requirement, any utility balance unpaid on December 31 each year will be transferred to the Ministry of Finance, Property Tax Arrears, where interest will accrue beginning January 1 of the following year. The RDN cannot accept any utility payments for 2024 after December 31, 2024.

For more information, please contact:

Finance Department
Regional District of Nanaimo

 250-390-6528

 Finance@rdn.bc.ca

Get Involved RDN!