

Weather Impacts on RDN Programs and Services

With the weather changing, Regional District of Nanaimo (RDN) programs and services may be impacted by snow and other weather events. Be prepared by visiting the following RDN web pages and subscribe to service alerts for the most up-to-date information.

Transit

- RDN Transit service may be impacted during adverse weather events.. To support riders, every effort is made to update information as it becomes available.
- Visit rdn.bc.ca/transit-service-alerts for Conventional and handyDART transit service updates.
- Follow the RDN on X: @RDNanaimo.
- Residents can also subscribe to BC Transit service alerts at bctransit.com/nanaimo/riderinfo (click 'Email Alerts' near the top of the page).

Curbside Collection

- Curbside collection is impacted by road conditions.
- During winter weather, every effort is made to collect curbside materials. On your scheduled collection day, residents should ensure their carts are at the curb for the entire 8 a.m. to 6 p.m. collection window. Collection can occur at any time on collection day, as collection routes are adjusted in real-time based on current conditions.
- Please do not report a missed collection until after 6 p.m. on your collection day, collection services are provided until 6 p.m.
- If your route was impacted by adverse weather, the RDN will send out service alerts through our curbside app, email, and/or phone calls. Ensure you are signed up to receive notifications at rdn.bc.ca/curbside-collection.

Recreation

- Recreation program participants will be contacted directly regarding any program cancellations.
- Visit rdn.bc.ca/recreation for information on any facility closures.
- Call 250-248-3252 or 250-752-5014 for more information.

Parks

- It is recommended to take caution and not enter forested parks and trails during adverse weather events.
- Some parking lots may be closed due to access constraints.
- Report any safety concerns within RDN parks and trails online at rdn.bc.ca/parks-safety-concern-form.

Get Involved RDN!

Service Alerts

- Keep up to date on all RDN services by subscribing to service alerts for transit, curbside collection, water and sewer, parks and more at rdn.bc.ca/service-alerts.

Emergency Preparedness

- Get better prepared for extreme weather and emergencies using the resources at rdn.bc.ca/emergency-preparedness and sign up for emergency alerts at rdn.bc.ca/voyent-alert.
- For information on day-use spaces and emergency shelters, visit rdn.bc.ca/emergency-shelter

Reporting Road Conditions

- Within RDN electoral areas, all roads and maintenance are the responsibility of the Ministry of Transportation and Transit and are contracted to Mainroad Mid-Island Contracting LP. Please report changing road conditions to Mainroad's 24-hour hotline at 1-877-215-6006 and direct inquiries to midisland@mainroad.ca.
- The City of Nanaimo, City of Parksville, District of Lantzville and Town of Qualicum Beach are responsible for roads within their municipal boundaries, including snow removal.

External Resources

- Check the latest weather warnings at weather.gc.ca/.
- For the latest road conditions, advisories and tips, visit drivebc.ca or follow @DriveBC or @DriveBC_VI on X.

Residents can also follow the RDN on social media at facebook.com/RegionalDistrictofNanaimo and on X at @RDNanaimo for general updates.

For more information, please contact:

Rebecca Taylor
Communications Coordinator
Regional District of Nanaimo
250-713-2400
engagement@rdn.bc.ca

Get Involved RDN!