

SERVICE ALERT

February 7, 2025

Curbside Collection: Special Three-Stream Collection Week

Last week, winter weather conditions impacted Regional District of Nanaimo (RDN) curbside collection schedule. A special three-stream collection (garbage, recycling and food waste carts) will occur starting Monday, February 10 to Friday, February 14, 2025, for all RDN curbside customers. On your regularly scheduled collection day, place all three carts at the curb for collection. Your carts will be collected individually; leave your carts at the curb until 6 p.m. or until all three carts have been collected.

RDN Curbside Service Alerts

In the event of service disruptions, service alerts will be posted by 6 p.m. on regular scheduled collection days. Residents can confirm if a service alert is active in their neighborhood by entering their address into the calendar tool at rdn.bc.ca/curbside or through the RDN Curbside app.

Residents receiving RDN curbside collection services are encouraged to sign up for direct service alert notifications by email, phone call, or the RDN Curbside smartphone app. Download the free RDN Curbside app on your Apple or Android device. Follow the instructions below to sign up for email or phone call notifications:

- Go to our website: rdn.bc.ca/curbside
- Enter your address into the calendar search form and press search
- Select "Get a reminder!"
- Pick the type of reminder you would like to receive:
 - Weekly collection reminders and service alerts by email or phone call
 - If you do not want weekly collection reminders, you can opt to sign up for service alerts only by email
- Follow the prompts on the screen to complete the sign-up

RDN staff can support residents who require assistance setting up these notifications and can be contacted at curbside@rdn.bc.ca or 250-390-6501.

For more information, please contact:

Curbside Collection, Solid Waste Services Regional District of Nanaimo

() 250-390-6501

curbside@rdn.bc.ca

Get Involved RDN!